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Although Bitdefender is a great antivirus solution, if you want to change to another, or switch to a free solution, you need to know how to uninstall Bitdefender. Some have run into problems doing so due to the way Bitdefender software is structured and how it can have multiple applications per subscription, but just follow these steps and you'll uninstall Bitdefender in no time. These instructions apply to computers running Windows 7, 8.1, and 10, as well as recent versions of macOS. Windows has a robust uninstall system and remains the best way to uninstall Bitdefender, whatever version you're running. It's incredibly important to have some form of antivirus on your system, whatever operating system you're running. Once you've uninstalled Bitdefender, it's recommended you install something else, even if it's just the free version. Search for Programs in the Windows search bar, then select Add or Remove Programs in Windows 10, or select Programs and Features if you're on Windows 7 or 8.1. Use the list on search bar to find and select Bitdefender Antivirus, then select Uninstall > Uninstall. If asked for administrator approval, give it. Bitdefender may ask if you want to do it ahead with the uninstall process. Select Yes to confirm that you do. The uninstall process can take a short while depending on your system's specifications. You can wait it out, or select Bitdefender's survey to let the developer know why you're uninstalling the software, or something else. When the uninstall process is finished, select Finish. If you're happy enough with simply removing the main antivirus program, then you can stop your uninstall process there. However, if you want to remove any trace of Bitdefender from your system, then it's a good idea to search for the Bitdefender Agent from the Windows search bar, then select Add or Remove Programs in Windows 10, or select Programs and Features if you're on Windows 7 or 8.1. If you're using the Bitdefender Agent, then select Bitdefender Agent from the list, then select Uninstall. Wait for the uninstall process to complete. After a few minutes, your PC should be entirely free of Bitdefender Antivirus. Uninstalling Bitdefender on macOS is more complicated than on Windows, but it does take a few different steps to complete. Follow these instructions to completely remove Bitdefender Antivirus from your Mac for good. Open Finder and then select Go > Utilities. Alternatively, press CMD+U. Double-click or tap BitdefenderUninstaller to start the uninstallation process. When the pop-up menu appears asking you to confirm your selection, click Uninstall. If asked, enter your administrator password. Wait for the uninstall to complete. Although you can technically now consider the removal of Bitdefender Antivirus complete, there are some elements left behind that the uninstaller doesn't remove. If you want to get rid of everything Bitdefender originally installed, follow these steps: Open Macintosh HD > Library and look for the Bitdefender folder. Click and drag the folder to Trash, or right-click the folder and click Move to Trash. Give administrator password approval if prompted. The Bitdefender icon might remain in the Dock. If it does, right-click (or tap and hold) and click Options > Remove from Dock. Navigate to Macintosh HD > Library > Application Support and look for the Antivirus for Mac folder. This is where quarantined elements are kept. If you want to remove those, click-drag the whole folder to Trash. There are some application cleaner apps out there that can remove software like Bitdefender antivirus. While they aren't strictly necessary, they can speed up the process. Some users have run into issues uninstalling Bitdefender using the above methods. Sometimes, they find the uninstall process is interrupted, or there's no listing for Bitdefender or Bitdefender Agent on their system, even while the application remains working. If that sounds like you, then your best bet is to use a Bitdefender Uninstall tool. Here's how to do it. Visit the Bitdefender Uninstall Tool webpage and select the product you're trying to uninstall. Look for the Bitdefender product you wish to uninstall, then select its green Uninstall tool. When prompted, select Directly download the uninstaller. A black window will appear telling you it wants to uninstall Bitdefender. You're then shown a loading bar while the uninstall process completes. When it's finished, select Restart to reboot your system and finalize the process. Thanks for letting us know! Tell us why! Bitdefender for Mac is a software application that protects computers from viruses and other Internet threats. It provides a 30-day free trial, so most users can easily decide to have a try and install it on their Macs. Well, actually the decision to protect a Mac is not bad. However, if the software doesn't suit you for some reason and you want to uninstall it, you may face a problem - it is not so easy to uninstall Bitdefender. If you enter the request "How to uninstall Bitdefender" on Mac, you will see that a lot of users are unable to uninstall Bitdefender completely. Here's a typical one: This application is not listed in my apps, nor does it ship with an uninstaller I can locate. Here's what I tried so far in order to get it to stop running, so I not so easily delete the program from disk, but it didn't help: sudo ps aux | grep -i endpoint sudo launchctl list | grep -i bitdefender for each hitdefender product listed: sudo launchctl remove reboot The application ran again after reboot. (source -) In fact, most antivirus leave junk files on the computer after being deleted. These files can be in the form of launch agents, login items and other system extensions. Some antivirus provide their own uninstallers that can clean up the system, but even they are not always helpful in solving the problem. We have already reviewed how to uninstall Avast, Norton and MacKeeper antivirus. Today it's time to tell how to completely remove Bitdefender from Mac. Contents: Uninstall Bitdefender Antivirus using its native uninstaller. Uninstall Bitdefender Antivirus using App Cleaner & Uninstaller. What to do when you can't uninstall Bitdefender. Uninstall Bitdefender despite an "Unexpected error" message appears. We have prepared for you detailed tutorials of how to uninstall Bitdefender. But, first, you should know that the removal steps depend on which version of the antivirus you use. Since its latest update in June 2017, Bitdefender has changed its protection system. A special switching program has been implemented with Bitdefender, which restores its service files whenever you try to remove them. It has several protecting items, which don't allow the program to be uninstalled completely. As a result, any sandboxed uninstalling tool can't stop the Bitdefender's aggressive protection system. But don't worry, we have researched this issue and have found a solution for you. How to uninstall Bitdefender with its native uninstaller If you use the latest version of Bitdefender Antivirus, it is recommended first to use its own uninstaller to complete this task and then check the disk for its leftovers with App Cleaner & Uninstaller. The Bitdefender personal uninstalling item is usually downloaded automatically when you download the app. You can find it in the system Library folder following this directory: /Library/Bitdefender/Central/Agent/BitdefenderUninstaller/app Before starting the removal process, you should turn off the Bitdefender autopilot and quit the program. Launch the Bitdefender uninstaller. You will see a pop-up window about application removal. Click the Uninstall button. The system will ask you confirm the process. Type your password and click OK. The uninstalling process will start automatically. It may take a few seconds to a minute to complete the task. When it finished, click Close. Well, you may think that was the last step in the removal process; however, it wasn't. Even though the developer says that after these steps the antivirus software will be removed from your Mac completely, in fact, we have noticed that some service files still remain in your macOS system. To find them, open the Finder Window - go to Macintosh HD -> Library. If you see the Bitdefender folder, select it and move it to Trash. Now go to the Application Support folder and find the Antivirus for Mac subfolder, which keeps the program's service files (logs, quarantines, settings). Remove it, too. Uninstall Bitdefender with App Cleaner & Uninstaller App Cleaner & Uninstaller is a tool to uninstall applications on Mac completely, find remains and operate login items, launch programs, and other system extensions. It allows you to find all system files that usually leave on your Mac when you remove them in a regular way. This means that with App Cleaner & Uninstaller you can get rid of all service files of Bitdefender Antivirus that may be stored in different rambling folders. To uninstall Bitdefender using App Cleaner & Uninstaller just follow these three easy steps: Quit Bitdefender and close all its processes that may work in the background. For this, use Activity Monitor. Launch App Cleaner & Uninstaller and select Bitdefender Antivirus from the list of apps. Click to remove it. Preview the selected files and confirm the removal. After these steps, Bitdefender Antivirus will be removed from your Mac. What to do when you can't uninstall Bitdefender Sometimes, it may happen that even after following all necessary steps for antivirus removal, you face an error and can't uninstall Bitdefender. The reason is that Bitdefender can create special files that Apple thinks are default system files. As a result, the application protects itself from being deleted. In this case, the only way to uninstall Bitdefender is to disable the Apple System Integrity Protection. Here are the steps to disable SIP and uninstall Bitdefender: Restart your Mac and press Command+R key shortcut while the reboot is in progress. Your Mac will display a startup window in the recovery mode. Go to the Menu bar and click Utilities -> select Terminal. Paste the following command in Terminal and press the Return (Enter) key: csrutil disable The System Integrity Protection will be disabled. Then restart your Mac and delete the problematic files with App Cleaner & Uninstaller. Important: Please, don't forget to re-enable the System Integrity Protection in order not to remove other important apps and files by mistake. For this, again restart your Mac in a recovery mode and paste this command in Terminal: csrutil enable. Then restart your Mac. Once again, you should understand what files you are removing. If you are not exactly sure what you are doing, it's better not to attempt it! Uninstall Bitdefender despite an "Unexpected error" message appears If you are trying to uninstall Bitdefender in the standard way you may face two possible issues: you get a message "Unexpected error" the BitdefenderUninstaller doesn't exist in /Library/Bitdefender/Central/Agent/BitdefenderUninstaller/ In this case, follow these steps to resolve the issue and uninstall the antivirus software. First, you should back up your drive in order not to lose important files. Then restart your Mac in a recovery mode. For this press and hold Command+R key shortcut while restarting until you see the Apple logo. Select Disk Utility and click to Continue. Select Macintosh HD. If your startup disks mounted, skip this step. If not, click on Mount. It may require your administrator password. Close the Disk Utility. Go to the menu bar - Utilities-> Terminal. In the Terminal window type the commands provided below and press Return (Enter) after each command: Please, make sure you type the commands exactly as you see them below. Pasting incorrect commands may result in data loss. Use this command to make sure the Macintosh HD is mounted (there is a space after the LS) LS /Volumes/ You will see all the mounted volumes. Make sure your Macintosh HD is mounted. If not, quit Terminal, go back to Disk Utility and mount the startup disk. Enter the following commands to see if you have the SelfProtect.kext extension in the Extensions folder: cd /Volumes/Macintosh HD/Library/Extensions/ LS NOTE: use the back slash \ and space if the startup disk name has two words. If there is one word in its name, you need to use the forward slash / and no spaces. For example, if the startup disk's name is MacintoshHD, the command would be: cd /Volumes/MacintoshHD/Library/Extensions/ rm -rf SelfProtect.kext - this command is used to delete the SelfProtect.kext file. LS - type this command to check if the file was removed. Then use the following commands to check if you have the Bitdefender folder and delete it. cd /Volumes/Macintosh HD/Library/ LS rm -rf Bitdefender LS Once, the Bitdefender folder has been removed, restart your Mac in a normal mode. After these steps we recommend that you check your Mac for remaining files of Bitdefender using App Cleaner & Uninstaller. Launch App Cleaner & Uninstaller -> go to the Remaining Files section -> select and remove the leftovers of Bitdefender. App Cleaner & Uninstaller Uninstall any Mac application in 2 minutes.

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